

Coordinated Public Transit-Human Services Transportation Plan

Presented to

St. Joseph Area Transportation Study Organization

May 10, 2007



EXPERIENCE | Transportation

Purpose and Overview

- Meet transit funding requirements under SAFETEA-LU for recipients of:
 - Elderly and Individuals with Disabilities (Section 5310)
 - Job Access Reverse Commute (Section 5316)
 - New Freedom (Section 5317)
- Promote improved coordination among human service transportation and public transit providers.
- Plan
 - Assessment of Available Services
 - Assessment of Needs
 - Strategies and Actions
 - Project Evaluation Process (separate document)

Plan Development Process

- ▶ Agency coordination included four small group meetings held at:
 - Wathena Community Building
 - St. Joseph City Hall
 - St. Joseph Transit Offices
 - Savannah Community Center

- ▶ Participating agencies
 - St. Joseph, the Ride
 - OATS, Inc.
 - Living Community
 - Heartland Health
 - United Cerebral Palsy of Northwest Missouri
 - Family Guidance Center
 - Interserv
 - Doniphan County Aging and Transportation
 - Doniphan County Services and Work Skills
 - MoDOT
 - St. Joseph Area Transportation Study Organization

Assessment of Current Services

➤ Identified Gaps in Service

- No Sunday service in Missouri
- No evening service in Missouri outside City of St. Joseph
- Limited convenience due to long headways inside City of St. Joseph
- Limited service, particularly outside City of St. Joseph
- Travel between service areas is limited
- Limited services connecting Kansas side with Missouri

Assessment of Needs

► Identified Needs

- Need for improved interagency communication/coordination
- Need to improve interagency sharing of data and resources
- Need for increased public awareness of available services
- Need to improve user friendliness of transportation services
- Need to identify and overcome barriers to coordination

Identification of Strategies

➤ Strategies proposed include:

- Improving customer service and efficiency through unified information services (e.g. shared customer information line)
- Maintaining existing services
- Promoting expansion of services
- Providing more information on available services
- Encouraging public participation
- Maximizing use of existing funding
- Pursuing new funding
- Sharing resources and coordinate transit lobbying efforts
- Monitoring the existing system to maximize efficiencies

Project Evaluation Process

- Development of Grant Selection Criteria and Scoring Process
 - Provides method for scoring project applications for program funds for:
 - Elderly and Individuals with Disabilities (Section 5310)
 - Job Access Reverse Commute (Section 5316)
 - New Freedom (Section 5317)
 - Is consistent with the Coordination Plan
 - Meets MoDOT and SAFETEA-LU requirements

Overview

➤ Key Study Recommendations

- Hold regular coordination meetings facilitated by the MPO
- Participate in the development of coordination plans for areas in KS and MO adjacent to the MPO
- Develop a more comprehensive needs assessment
- Further develop the inventory of available services
- Periodically update the coordination plan